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Return to Work (RTW) Coordination

RTW Coordination involves the completion of return-to-work services on behalf of an employer, acting as an RTW coordinator to manage workplace injuries effectively.

Who is it for?

- Employers with none or limited internal RTW coordination support.
- Medium to large employers.
- High-risk industries or organizations with large claim volumes.

What it involves?

- **Accredited RTW Coordinator:** A consultant with RTW Coordinator accreditation assists an employer with their internal RTW management.
- **Comprehensive services:** The RTW Coordinator can create RTW plans, attend medical case conferences, workplace meetings, and liaise with treatment providers. All efforts are aimed at returning the worker to their pre-injury duties through recovery.

What to expect:

- **High accountability:** A high level of accountability in managing RTW processes.
- **Quick turnaround:** Fast and efficient communication and reporting.
- **Quick outcomes:** Focused on achieving quick outcomes to mitigate time loss injuries.
- **Approachability:** A supportive and approachable attitude towards both employees and the employer.

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When might you need this service:

- **Tenders and employer meetings:** During tenders and discussions with employers about their needs.
- **Limited internal resources:** If employers lack the resources or capability to manage their claim volumes effectively.
- **Claims reviews:** During reviews of claims where high volumes and time loss injuries are noted.
- **High claim volumes:** For employers experiencing high claim volumes with inadequate management.
- **Job ads for RTWC:** If there are job advertisements for RTW Coordinators, indicating a need for such services.

Benefits:

- **Reduced time loss:** Minimizes incapacity on certificates of capacity when the worker has the capacity to return.
- **Support for injured workers:** Provides essential support to injured workers in their return to work.
- **Early intervention:** Ensures early return to suitable duties, promoting faster recovery.
- **Expert knowledge:** Rehab Management staff have an allied health background, making them knowledgeable about injuries and experts in return to work, unlike many general RTW coordinators.
- **Efficient process:** Quick turnaround and high-level communication, ensuring that processes are handled promptly and effectively.
- **Improved outcomes:** Focused on achieving quick and positive outcomes, reducing the duration and impact of time loss injuries.
- **Enhanced employer support:** Offers a supportive and approachable service that works well with both employees and employers, fostering a positive environment.
- **Cost reduction:** Helps mitigate the financial impact of workplace injuries through effective management and quicker RTW outcomes.
- **High level of service:** Ensures a high level of accountability and professionalism in managing RTW processes, providing peace of mind to employers.